



CONFERENCE DAY ONE– Tuesday 19th March 2019

09:00 Registration with Coffee and Pastries

09:30 Chairperson's Opening Remarks

Richard Hunt CBE, Hon FCILT, VR, Past Chairman, The London Ambulance Service

09:40 Opening Address

Digitalising the supply chain

- What does digitalisation in supply chain actually mean?
- Are you using all of your insight to your advantage?
- How can supply chain be part of an insight driven virtuous circle?

Paul Sammut, Senior Manager Supply Chain Analytics, Three



10:05 How to transform the supply chain in a competitive advantage to enable business growth

- Understand how a transformation can bring together customer centric supply network design
- Discuss how a transformation can cut delivery time by 50%
- What is supply network synchronization?
- Discuss how collaboration platform can bring positive benefits
- What is the process for an E2E supply chain visibility?

Onofrio Caradonna, Europe Product Supply Shared Services Leader, Procter & Gamble



10:30 Morning Networking Break and Scheduled 1-2-1 Consultations

11:10 Table top discussion – *choose a topic and discuss within your group*

Gives the audience to meet other attendees and discuss common industry problems with each other

- What are the key aspects and processes of ensuring a fully transformational supply chain? Look at the challenges and benefits having a transformation supply chain.
- What is the biggest challenge in companies when using inventory management and forecasting stock?
- What does the future hold for the supply chain – will there be more technology, AI, VR automation and robotics?
- Will Brexit have a big impact for your company and what are the biggest challenges that the industry will face?

12:00 The Ted Baker Experience

- Understand how Ted Baker manage their customers experience?
- How to manage seamless free delivery and free returns process- where is the cost here for retailers?
- How to maintain good collaboration between customers and suppliers?

Matthew Shepherd, Head of UK Logistics, Ted Baker



12:25 The Demand Driven Adaptive Enterprise As A Necessary Condition To Reap The Full Benefit Of Digitalisation



- Digitalisation can only deliver its benefits if the information that get processed is relevant
- Traditional organisations are not equipped to differentiate between what is relevant and what's not
- A new management model is needed for organisations to gain visibility to relevant information

Patrick Rigoni, Founding Partner, SmartChain International LLP

John Earley, Founding Partner, SmartChain International LLP

12:50 The complexity of cost to serve

- What is the cost to serve approach and is it making profitability?
- How to ensure customer satisfaction has been met?
- Can Cost to Serve provide supply chain visibility and transparency

Deon Pillay, Head of Supply Chain, Nando's



13:15 Solutions Provider Meetings and Networking Lunch

14:15 Sponsored session

14:40 Panel Discussion: Why should we consider digitalising your supply chain



- Is there a need for a change in your supply chain?
- Are there more processes and systems coming into place?
- Understand the new technological processes that enable supply chain digitisation and if it suits your business?
- Discuss the long and short-term challenge which are faced by digitalising your supply chain

Barry Morgan, Solution Specialist – Logistics, Co-operative Group

Deon Pillay, Head of Supply Chain, Nando's

Paul Sammut, Senior Manager Supply Chain Analytics, Three



15:30 Solutions Provider Meetings and Networking Break

16:10 Working with inventory management within Sky UK

- Discover what was built for Sky Mobile that had to be different to Sky TV?
- What is the biggest challenge using inventory management and improving visibility to serve better customers
- Understand how governance is managed within Sky UK and how this shapes the future

Vinesh Patel, Operations Manager- Mobile, Sky UK



16:35 Breaking through the process of S&OP

- Ensure the objectives of S&OP have been understood to be able to operate efficiently
- Be able to demonstrate governance structure for S&OP initiatives
- Look at the gaps in the process where improvement can be made

Ed Fairhurst, Director - Supply Chain Planning EMEA, Shell



17:05 Britain's Exit from the EU is Already Causing Disruption

- Look at the challenges and risks that will take place with a 'no deal' scenario
- Hear the latest update from FTA and their government legislations
- Look at the potential consequence which will lead the supply chain industry to obey to

James Hookham, Deputy Chief Executive, FTA



17:30 Chairman closing remarks

17:40 End of the conference



CONFERENCE DAY TWO – Wednesday 20th March 2019

09:00 Registration with Welcome Coffee and Pastries

09:30 Chairperson's Opening Remarks

Richard Hunt CBE, Hon FCILT, VR, Past Chairman, The London Ambulance Service

09:40 Opening Keynote

Automation, a journey or a destination?

- How John Lewis is reimagining the world of logistics, sparked by consumer demand for quicker and more convenient delivery
- Exclusive case study on John Lewis' progress to become a 50/50 e-commerce and bricks and mortar retailer by 2020
- Inside track on how the retailer intends to fulfil its ambition in the next three years

John Munnely Partner & Head of Operations, Magna Park Campus, John Lewis & Partners



10:05 The key to a successful transformation

- How to adapt to the competition and how strong is it to survive in the global economy
- Are we meeting drivers of changes and the growing demand of new technology?
- Is it easy to adapt to change to make the right decisions?
- Meeting the needs of customers as the market is always changing

Claire Aldred, Supply Chain Director, Whitworths



10:30 Striving an excellence of collaboration

- Discover the HP way to deal with collaboration within the organisation
- Understand the ways planning and forecasting is estimated by excellent collaboration working with order management, sales and marketing
- Look at the key case studies working with internal and external retail partners across Europe

Juergen Kull, Director Supply Chain Operations EMEA, HP



10:55 Solutions Provider Meetings and Networking Break

11:35 How To Transition From A Traditional Organisation To A Demand Driven Adaptive Enterprise

- A new set of processes is being developed to support the transition to DDAE
- Which new tools are needed to support a DDAE
- The importance of leadership and change management

Patrick Rigoni, Founding Partner, SmartChain International LLP

John Earley, Founding Partner, SmartChain International LLP



12:00 The importance of sustainability

- Discuss what the importance is for organisation to have a sustainable plan
- How to steer the business in the best ethical and sustainable standards
- Is there a sustainable strategy to reduce in CO2 emissions?

James Pitcher, Director of Sustainability, Whitbread

WHITBREAD

12:25 Panel discussion – how well do you know your customers

- Is it critical to understand your customers' needs?
- Discuss the key elements of excellent customer experience
- In this economic situation - how well does your customers help you through business challenges?

Michael Berridge, Consultant, Tourvest Retail

Chris Warn, Global Logistics Director, Pentland Brands

Jason Russell, Supply Chain Manager, Mitchell & Butlers

John Munnely FCILT, Partner & Head of Operations, John Lewis



Mitchells
& Butlers



13:05 Solutions Provider Meetings and Networking Lunch

14:05 Getting the best from sustainability initiatives

- Why is supply chain a key driver in sustainability?
- How do we time changes to get optimum outcomes?
- Can we lower long-term operational costs while reducing the environmental impact of transportation?
- How can we reduce in CO2 emissions?

Duncan Buchanan, Policy Director, Road Haulage Association



14:30 The impact of demand forecasting & planning with weather conditions

- Look at the challenges which will affect the forecast
- Analyse the positive results from the forecast
- Discuss the impacts that measure success

Derek Johnson, On Trade Statistical Forecasting Manager, Heineken UK



14:55 Sponsored session

15:20 Solutions Provider Meetings and Networking Break

15:50 Delivering efficient fresh food logistics experience

- Discuss how a supply chain redesign will working in a fresh food environment?
- Look at ways to improve on wastage
- Predict the forecast and replenishment with fresh food

Michael Berridge, Consultant, Tourvest Retail



16:15 How to operate a robust sourcing and procurement process

- Hidden suffering and in-work poverty in food and garment supply chains based on research published by Oxfam
- Why current audit and compliance tools are insufficient to uncover this
- What supply chain professionals can do to ensure a robust process

Rachel Wilshaw, Ethical Trade Manager, Oxfam



16:40 Chairman closing remarks

16:50 Close of Conference

Please note that this agenda is subject to change.

For more information about the agenda, please contact belinda.wong@akabomedia.co.uk
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