

09:00 Registration with Coffee and Pastries

09:30 Chairperson's Opening Remarks

Richard Hunt CBE, Hon FCILT, VR, Past Chairman, The London Ambulance Service

09:40 Opening Address

Superdry's supply chain strategy journey

- Why did we have the challenges?
- What did we do to create the vision?
- How did we make it happen and what benefits did we receive?

Alex Watson, Head of Logistics – Operations & Fulfilment, Superdry

10:05 How to transform the supply chain in a competitive advantage to enable business growth

- Understand how a transformation can bring together customer centric supply network design
- Discuss how a transformation can cut delivery time by 50%
- What is supply network synchronization?
- Discuss how collaboration platform can bring positive benefits
- What is the process for an E2E supply chain visibility?

Onofrio Caradonna, Europe Product Supply Shared Services Leader, Procter & Gamble

10:30 Morning Networking Break and Scheduled 1-2-1 Consultations

11:10 Table top discussion – *choose a topic and discuss within your group*

Gives the audience to meet other attendees and discuss common industry problems with each other

- What are the key aspects and processes of ensuring a fully transformational supply chain? Look at the challenges and benefits having a transformation supply chain.
- What is the biggest challenge in companies when using inventory management and forecasting stock?
- What does the future hold for the supply chain – will there be more technology, AI, VR automation and robotics?
- Will Brexit have a big impact for your company and what are the biggest challenges that the industry will face?

12:00 The Co-operative upgrade strategy story

- Hear how The Co-op Food managed their upgrade from Manhattan WM0S 2004 to Platform 2015
- Discover how design, build and delivery aspects were able to deliver rapidly with minimal delays and issues
- Look at the benefits which has been gained from the completion of the rollout and the future plans

Barry Morgan, Solution Specialist – Logistics, Co-operative Group

12:25 The Demand Driven Adaptive Enterprise As A Necessary Condition To Reap The Full Benefit Of Digitalisation

- Digitalisation can only deliver its benefits if the information that get processed is relevant
- Traditional organisations are not equipped to differentiate between what is relevant and what's not
- A new management model is needed for organisations to gain visibility to relevant information

Patrick Rigoni, Founding Partner, SmartChain International LLP

John Earley, Founding Partner, SmartChain International LLP

12:50 The complexity of cost to serve

- What is the cost to serve approach and is it making profitability?
- How to ensure customer satisfaction has been met?
- Can Cost to Serve provide supply chain visibility and transparency

Deon Pillay, Head of Supply Chain, Nando's

13:15 Solutions Provider Meetings and Networking Lunch

Workshop session

Take your pick to which session you would like to hear about. Two excellent presentations from Honeywell and AutoStore

14:15 The Omnichannel – increased business opportunity or increased business challenge?

- How do retain your competitive edge, meet customer demand AND control your logistics costs?
- Hear how Voice Technology can help you streamline your warehouse operations to meet ever-more demanding customer expectation

Mark Jones, Enterprise Account Manager, Voice Solutions, Honeywell

Alternatively,

Increasing warehouse capacity and efficiency through automation. Addressing the space and labour issues in the UK today

- How to redefine existing warehouse space to increase inventory capacity, removing the need for relocation or building extensions
- Develop a more ergonomic workspace for warehouse staff, with higher efficiency, accuracy, throughput and retention
- Produce a competitive edge with a scalable solution to meet the demands of your future business growth

James Smith, Business Director , AutoStore System Limited- UK and Ireland

14:40 Panel Discussion: Why should we consider digitalising your supply chain

- Is there a need for a change in your supply chain?
- Are there more processes and systems coming into place?
- Understand the new technological processes that enable supply chain digitisation and if it suits your business?
- Discuss the long and short-term challenge which are faced by digitalising your supply chain

Barry Morgan, Solution Specialist – Logistics, Co-operative Group

Juergen Kull, Director Supply Chain Operations EMEA, HP

Deon Pillay, Head of Supply Chain, Nando's

15:30 Solutions Provider Meetings and Networking Break

16:10 Working with inventory management within Sky UK

- Discover what was built for Sky Mobile that had to be different to Sky TV?
- What is the biggest challenge using inventory management and improving visibility to serve better customers
- Understand how governance is managed within Sky UK and how this shapes the future

Vinesh Patel, Operations Manager- Mobile, Sky UK

16:35 Breaking through the process of S&OP

- Sales & Operation Planning has been evolving over decades
- Are we clear what we really want to achieve?
- Look at ways to challenge to break-out of low-value process steps “empty rituals” and sloppy execution to deliver focused outcomes with rigour

Ed Fairhurst, Director, Supply Chain Planning – Europe & Africa, Shell Lubricants

17:00 Up-date on potential Brexit impacts on supply chains.

- *Session content to be determined by political outcomes between now and the date of the conference*

James Hookham, Deputy Chief Executive, FTA

17:25 Chairman closing remarks

17:35 End of the conference

09:00 Registration with Welcome Coffee and Pastries

09:30 Chairperson's Opening Remarks

Richard Hunt CBE, Hon FCILT, VR, Past Chairman, The London Ambulance Service

Opening keynote

09:40 Automation, a journey or a destination?

- How John Lewis is reimagining the world of logistics, sparked by consumer demand for quicker and more convenient delivery
- Exclusive case study on John Lewis' progress to become a 50/50 e-commerce and bricks and mortar retailer by 2020
- Inside track on how the retailer intends to fulfil its ambition in the next three years

John Munnely FCILT Partner & Head of Operations, Magna Park Campus, John Lewis & Partners

10:05 Simplicity is key in navigating a world of complexity

- Increasing complexity of supply chains
- Back to basics; Increasing complexity of supply chains requires a focus on the basics in order to succeed
- Data visualisation; it's what you do with it that counts
- The digital competitive advantage

Amy Jones, The Intelligent Supply Chain Lead, Unipart Logistics

10:30 Solutions Provider Meetings and Networking Break

11:10 Striving an excellence of collaboration

- Discover the HP way to deal with collaboration within the organisation
- Understand the ways planning and forecasting is estimated by excellent collaboration working with order management, sales and marketing
- Look at the key case studies working with internal and external retail partners across Europe

Juergen Kull, Director Supply Chain Operations EMEA, HP

11:35 How To Transition From A Traditional Organisation To A Demand Driven Adaptive Enterprise

- A new set of processes is being developed to support the transition to DDAE
- Which new tools are needed to support a DDAE
- The importance of leadership and change management

Patrick Rigoni, Founding Partner, SmartChain International LLP

John Earley, Founding Partner, SmartChain International LLP

12:00 IBM's Intelligent Supply Chain Story

- How to achieve a smarter supply chain at IBM
- Discover how transparency and insight is delivered by AI and Blockchain technology which can achieve mitigated disruption, reduce risk and manage partner relationships

Roger Needham, Supply Chain Consultant, IBM Europe

12:25 How to operate a robust sourcing and procurement process

- Hidden suffering and in-work poverty in food and garment supply chains based on research published by Oxfam
- Why current audit and compliance tools are insufficient to uncover this
- What supply chain professionals can do to ensure a robust process

Rachel Wilshaw, Ethical Trade Manager, Oxfam

12:50 Solutions Provider Meetings and Networking Lunch

13:50 The crazy world of retail – how can logistics teams not only survive but thrive?

- The retail revolution just gets faster and even less predictable
- The logisticians agenda within that gets more complex
- But our core skills make us ideal to not just influence but to define future retail

Martin White, Global Supply Chain, Former Primark

14:15 Panel discussion – how well do you know your customers

- Is it critical to understand your customers' needs?
- Discuss the key elements of excellent customer experience
- In this economic situation - how well does your customers help you through business challenges?

Jason Russell, Supply Chain Manager, Mitchell & Butlers

Dr Jonathan Gorst MILT FHEA, Principal Lecturer, Sheffield Hallam University

Martin White, Global Supply Chain, Former Primark

15:05 Getting the best from sustainability initiatives

- Why is supply chain a key driver in sustainability?
- How do we time changes to get optimum outcomes?
- Can we lower long-term operational costs while reducing the environmental impact of transportation?
- How can we reduce in CO2 emissions?

Duncan Buchanan, Policy Director, Road Haulage Association

15:30 Weather Impact on Demand of Beer and Cider

- Analysed 5 years weather history and mapping out the weather variation to average, against demand history fluctuations.
- What the impacts of weather is on beer & cider demand for 4 key product categories
- Cleansed history produces “weather neutral” Demand Forecast with short term overlay adjustments based on next 3 weeks weather forecast

Derek Johnson, On Trade Statistical Forecasting Manager, Heineken UK

Daniel Hannaway, Data Scientist, Heineken UK

15:55 Chairman closing remarks

16:05 Close of Conference

Please note that this agenda is subject to change.

Please note: this agenda was correct at the time of printing and is subject to change. All times are in CEST.